

SETTLEMENT AGREEMENT

I. Introduction

Plaintiffs Association of Community Organizations for Reform Now and Dionne O'Neal ("Plaintiffs") filed a complaint on April 23, 2008, *ACORN v. Levy*, Case No. 08-4084 (W.D. Mo.) ("the Action"), alleging, inter alia, that Missouri's Department of Social Services ("DSS") and Family Support Division ("FSD") were not providing voter registration to their clients in violation of Section 7 of the National Voter Registration Act of 1993, 42 U.S.C. § 1973gg et seq. ("the NVRA"). The defendants included the Directors of DSS and FSD ("Defendants"). On July 15, 2008, the federal district court granted Plaintiffs' motion for preliminary injunction against Defendants and ordered Defendants to file with the court an interim compliance plan. Defendants filed the Department of Social Services Revised Plan for Compliance on August 11, 2008.

Plaintiffs and Defendants have reached an agreement ("the Agreement"), set forth herein, which settles the claims of Plaintiffs in this Action.

II. Recitals

The parties agree that:

- A. DSS must comply with the requirements of the NVRA;
- B. It is DSS' goal to ensure that all DSS offices subject to the NVRA provide voter registration opportunities in compliance with the NVRA. In an effort to achieve that goal, this Agreement focuses on Section 7 of the NVRA and DSS' activities as follows:
 - 1. Distribution of applications for voter registration and a declination form that contains the information required by 42 U.S.C. § 1973gg-5(a)(6)(B) of the NVRA with each application, recertification, renewal, or change of address concerning DSS benefits or services (collectively, "the voter registration form");
 - 2. Provision of assistance in filling out voter registration forms; and
 - 3. Acceptance of completed registration forms and the timely forwarding of completed voter registration applications to the appropriate local election authority.
- C. To meet these goals as outlined in Subsection B, above, DSS shall implement and/or maintain the following procedures and practices set forth in Sections III through IX, below.

III. Staffing Structure

A. Staffing Structure – Family Support Division ("FSD") Income Maintenance

1. FSD Income Maintenance shall designate a staff position whose duties include being the statewide "NVRA Coordinator." The NVRA Coordinator shall coordinate and oversee FSD Income Maintenance and local office compliance with the requirements of Section 7 of the NVRA procedures; provide for maintenance of a list of NVRA Site Coordinators at each FSD Income Maintenance office designated per Section III (B) (1) below; answer agency questions on NVRA procedures; track compliance data and oversee corrective action plans as needed; and serve as a liaison with the Secretary of State and local election authorities regarding FSD Income Maintenance NVRA compliance. Defendants shall notify plaintiffs' counsel of any change in the identity of the NVRA Coordinator.
2. The NVRA Coordinator shall provide for an adequate supply of voter registration forms for FSD Income Maintenance as a whole, and at each FSD Income Maintenance office. A supply of the forms will be distributed to the FSD offices throughout the state based on an estimate from the NVRA Coordinator of how many forms are needed to maintain a four-month supply for each office and the remainder distributed when the local offices' supplies need to be replenished. The statewide NVRA coordinator will check with the Department warehouse at least once a month, and will order a new supply of voter registration forms from the Secretary of State when the Department's supply reaches a threshold level of 200,000 or fewer cardstock voter registration forms, in order to be able to respond to the requests of particular county offices. The number of forms ordered and the threshold levels may need to be adjusted based on anticipated need and/or experience, such as the need for more forms due to an upcoming election. Each of the Family Support Division's county offices is able to print voter registration forms on paper at the county office, and may use such forms to offer voter registration services to individuals at the county office, rather than the cardstock forms furnished by the Secretary of State provided that the forms are printed on one sheet of paper with the registration application on one side and the declination on the other.
3. NVRA compliance shall be incorporated into performance reviews of the statewide FSD NVRA Coordinator.

B. Staffing Structure - Local Offices

1. Each FSD Income Maintenance office will designate an NVRA Site Coordinator whose duties will include administering the voter registration

procedures for the office; being responsible for seeing to the completion of any required recordkeeping and reporting; acting as that office's liaison with the FSD Income Maintenance NVRA Coordinator regarding NVRA issues; acting as that office's liaison with the appropriate local election authority; seeing that all staff receive training in NVRA implementation; providing for an adequate supply of voter registration forms; providing for the proper retention of completed declination forms; providing for the timely forwarding of completed voter registration applications to election officials; and seeing that signs are posted in the office in prominent locations advising clients of their right to register to vote at that site. The current NVRA Site Coordinators as of the date of this agreement are listed in Attachment A. Defendants will notify plaintiffs on a quarterly basis of changes in the identities of these Site Coordinators.

2. The local NVRA Site Coordinators are responsible for monitoring the local supply of voter registration forms in their respective offices. When the local supply reaches a threshold level equal to the estimated number of voter registration forms needed for a two-month period, the designated staff member, under the direction of the local NVRA Site Coordinator will reorder the voter registration forms from the warehouse following normal procedures. Each office shall work with the statewide NVRA Coordinator to update its estimate of the two-month supply figure at least once every six months, taking into account increased needs that may be necessitated by an upcoming election, by increased public assistance traffic, or other factors.

IV. NVRA Monitoring Plan

- A. The receptionist in each local office will keep a log of all persons who come into the office for one of the following reasons:

- apply for benefits,
- complete reinvestigations,
- report changes of address, and
- register to vote only.

This information will be recorded using a data collection tool.

- B. If the individual is in the office to register to vote only, the receptionist will give the individual a voter registration form and offer to assist him/her with completing the form. If the individual requests a form to apply for benefits, for reinvestigation, or for a change in address with the intent of taking the form home, an FSD employee will give the client a voter registration application along with the requested agency form.

- C. If the individual is in the office to apply for benefits, complete a reinvestigation, or report a change of address, the individual will be seen by an eligibility specialist (ES), who will ask the individual if s/he wishes to register to vote, will provide the voter registration/declination form, and will offer the individual assistance in completing the voter registration form.
- D. There are three boxes listed on the voter registration declination form; "no", "no, already registered", and "yes."
- If the individual declines to mark any box, the ES will record on the declination form the individual's name, date of birth, the fact that s/he declined to declare a preference regarding voter registration services, the date, and the ES will sign the form.
 - If the individual marks the box "no" or "no, already registered" and signs the form, the ES will record on the form the date and the individual's date of birth.
 - If the individual marks the box "no" or "no, already registered" and does not sign the form, the ES will record on the form the date, the individual's name, and date of birth.
 - If the individual marks "yes" but does not actually complete the voter registration application form in the office because s/he chooses to take the form home to complete, the ES will complete a separate declination form checking "no". The ES will record on the separate form the individual's name, date of birth, the fact s/he declined to complete the card in the office and instead took it home to complete, the date, and the ES' signature. ES's will encourage clients to fill out the form at the office.
 - If the individual marks "yes" but does not fully complete the voter registration application form in the office either because the individual is underage or is not a United States citizen, the ES will record on the form the individual's name, date of birth, the fact they indicated they were ineligible to register, the date, and the ES will then sign the form. These incomplete voter registration applications will be logged on the voter registration log as "no."
- E. When the ES has finished conducting business with the individual, the ES will give the voter registration form to the staff person in the local county office designated to handle the completed forms. This staff person will log all forms received by recording the date, individual's name, date of birth, and whether the individual marked "yes"; "no"; "no, already registered"; or declined to declare. If the individual marked "yes" and completed the application for voter registration, the staff person will make a copy of the voter registration form. Completed voter

registration forms returned to the office after the office visit will also be copied and logged prior to submission to the local election authority.

- F. Copies of the completed voter registration application forms, the original declination forms where the person answered "no" or "no, already registered", original declination forms where the person answered "yes" but did not fully complete the form due to being underage or citizenship, and copies of declination forms where the person answered "yes" but took the original for completion out of the office will be filed by month in a central file designated for that purpose in each DSS Income Maintenance Office and retained for a period of twenty-four months.
- G. Designated county staff, under the direction of the local NVRA Site Coordinator, will submit the completed voter registration forms to the County Clerk's office or the nearest election authority within the county within 5 days.
- H. At least weekly, local office staff will compare the reception log with the voter registration log to ensure that the number of forms are equal to the total number of public assistance benefits applications, reinvestigations, changes of address, or individuals who wished only to register to vote. The staff will note any discrepancies between the two logs. This information will be reported to the local NVRA Site Coordinator.
- I. If it is found that an individual may not have been given the opportunity to register to vote, county staff, under the direction of the local NVRA Site Coordinator, will immediately send a letter and voter registration form to the individual, offering him/her the opportunity to register to vote. The mailing shall include instructions (1) advising the individual that he/she may receive assistance in filling out the voter registration form by calling or visiting the local DSS office; (2) advising the individual that he/she may return the completed form to the local DSS office or to the local election authority ("LEA"), and providing addresses for each; (3) advising the individual that he/she is receiving the mailing because the office has determined that it has a record of the individual not being offered the opportunity to register to vote, and that the mailing does not affect the individual's registration status if the individual is already registered to vote at the individual's current address. A copy of the letter/form will be maintained in the central file in a subfolder clearly designated for the sole purpose of maintaining such copies.
- J. Local office staff will enter information from the voter registration logs, including the number of completed voter registration forms submitted to the local election authority, and the data collected on the number of persons in each office to apply for benefits, complete a reinvestigation, report a change of address, or only to register to vote into a reporting tool. The reporting tool will compile the information into a statewide report that will be submitted to the statewide NVRA

Coordinator for review and monitoring. The NVRA Coordinator will include the data from each FSD office and a compilation of the statewide totals.

- K. On the 15th day of each calendar month after this Agreement is executed and thereafter until the expiration of this agreement, the NVRA Coordinator shall submit to plaintiffs' counsel a report of the data collected, pursuant to Section IV (J) above, together with the number of letters sent to clients at that office pursuant to Section IV(I) above, for the preceding calendar month. Plaintiffs recognize there may be circumstances where FSD sends a client a letter under Section IV(I) where FSD has not yet determined whether a client did not receive voter registration services that the client should have received. If the due date of the report falls on a weekend or holiday the report shall be submitted on the next business day following the weekend or holiday. The report shall be submitted in Excel spreadsheet format or a format that can be easily converted to Excel. A copy of the report shall also be provided to the Secretary of State upon request by the Secretary of State.
- L. FSD is currently exploring the feasibility of modifying the FAMIS system so that NVRA voter registration information is collected and can be reported from the FAMIS system. FSD in its discretion may substitute the NVRA reporting tools and reporting process set out in part IV of this agreement with a substantially similar reporting process or reporting tool generated by the FAMIS system provided that the following fields are contained in the monthly report: county; number of applicants; number of reinvestigations; number of changes of address; number of persons only registering to vote; total number of persons served; total number of persons who answered "yes" on the declination form; total number of persons answering "no" on the declination form; total number of persons answering "no, already registered" on the declination form; total number of persons who "declined to declare" on the declination form, and total declination forms. FSD will notify plaintiffs' counsel of any such changes and affirms its intent to work with plaintiffs' counsel to ensure that the FAMIS screens used by FSD personnel to input information related to voter registration are designed so as to accurately capture all of the fields mentioned in the previous sentence. However, any such alterations to reporting shall not alter the obligations of FSD set forth in sections B, C, G, I, and K of Part IV of this Agreement.

V. **Training**

- A. FSD Income Maintenance has developed a mandatory NVRA education and training program. FSD Income Maintenance represents that since July 2008 all of its employees have been trained on NVRA procedures under this training program. Each FSD Income Maintenance employee shall receive training on NVRA procedures no less than once every two years. The training plan and any changes to the training plan will be provided to plaintiffs for their comment and review.

- B. Within 60 days of the date of this agreement, FSD shall implement an online training for NVRA procedures. Plaintiffs' counsel shall have the opportunity to review and comment on the online training before it is implemented. This system will allow for tracking, which will include the employee's name, date of training, and location of employment.
- C. New staff, including those newly assigned to work or positions that include NVRA-related responsibilities, shall be required to complete NVRA training no later than one month after their start date. This training will be required to be completed at least once every two years after the initial completion. FSD Income Maintenance will maintain training materials and other NVRA support information for employee use on its intranet site.
- D. Successful performance of NVRA compliance procedures will be evaluated as part of staff performance reviews.

VI. Policy

FSD Income Maintenance shall require its employees to follow the FSD policy and procedures regarding NVRA compliance, and shall ensure that the policies reflected in this agreement are communicated as needed in appropriate agency documents, manuals and memoranda.

VII. Out-of-Office ("Remote") Transactions

- A. In keeping with the Division of Family Services' goal of connecting its clients with resources in their communities when feasible, the DSS and FSD have programmed their pertinent computer systems to implement the generation and mailing of voter registration forms that are produced by the Department of Social Services with Child Care recertification application forms, Food Stamp recertification application forms, and with reinvestigation forms for Temporary Assistance cases that are in the FAMIS system, and with reinvestigation forms for MO HealthNet for Families and MO HealthNet for Kids cases that are in the FAMIS system. DSS and FSD are in the process of implementing the generation and mailing of voter registration forms with reinvestigation forms and recertification application forms for all MO HealthNet for Pregnant Women and Newborns, Uninsured Women's Health Services, Supplemental Aid to the Blind, Blind Pension, Qualified Medicare Beneficiary, Nursing Care, Home and Community Based Services, Prevention of Spousal Impoverishment, and Adult Supplemental Payments cases in the FAMIS system; with reinvestigation forms for all Child Care and Food Stamp cases in the FAMIS system; and with recertification application forms for all TANF, MO HealthNet for Families, and MO HealthNet for kids cases that are in the FAMIS system. DSS affirms its intent to continue to provide the voter registration services addressed in this paragraph.

- B. DSS has added to its Internet homepage a link to the voter registration application form on the Secretary of State's website. FSD has added a link to a PDF version of the voter registration application form on its MO HealthNet on-line application portal, on FSD's Income Maintenance and Self-Sufficiency Program page, and on FSD's page for the food stamp program. DSS affirms its intent to continue to provide the voter registration services addressed in this paragraph.
- C. DSS affirms that its employees currently offer and that the DSS intends for its employees to continue to offer to mail a voter registration application to the client when a client calls the FSD office to report a change of address and speaks to an FSD employee.

VIII. Assistance with Forms

FSD Income Maintenance employees shall provide to each applicant for income maintenance programs, recertification, renewal or change of address who does not decline to register the same degree of assistance with regard to the completion of the Voter Registration Application form as is provided by FSD Income Maintenance with regard to the completion of its own forms, unless the applicant refuses such assistance. For Voter Registration Applications completed in the FSD Income Maintenance office, such assistance shall include examination of all completed voter registration applications to determine whether all required information has been provided and that the form has been signed by the applicant. For Voter Registration Applications received in the FSD Income Maintenance office through the mail, FSD shall follow instructions of the Secretary of State's office concerning how to process incomplete or unsigned Voter Registration Applications.

IX. Evaluation of NVRA Compliance

- A. FSD Income Maintenance will establish procedures to track, monitor and evaluate the extent to which FSD Income Maintenance offices and employees are complying with the NVRA and with the individual provisions of this Agreement. When FSD Income Maintenance determines that office sites or employees are not so complying, FSD Income Maintenance shall notify office managers and any such employees, and shall take appropriate action. Procedures for carrying out this tracking, monitoring, and evaluation shall include, but not be limited to the following:
 - 1. Annual performance reviews of eligibility specialists and their supervisors, as well as receptionists, shall include compliance with NVRA requirements in evaluating the employee's job performance.
 - 2. The FSD Income Maintenance NVRA Coordinator will review office data reported under Section IV above. This review shall take place monthly. Further review may be required in cases where the data from a county

office indicates there are discrepancies between the number of voter registration forms and the total number of individuals who visited local FSD offices for the purpose of applications, reinvestigations, changes of address, and individuals who wished only to register to vote.

3. The local NVRA Site Coordinator will report any discrepancies in compliance to the statewide NVRA Coordinator. The local NVRA Site Coordinator will work with the county management staff to determine the source of the identified problem and develop an appropriate corrective action plan. The local NVRA Site Coordinator and the statewide NVRA coordinator will monitor the implementation of the corrective action plan. Whenever a corrective action plan is implemented to address poor performance at an office or the work of more than one Eligibility Specialist at an office that is noncompliant with the NVRA or DSS policies or the text of this agreement, the statewide NVRA coordinator will notify Plaintiffs' counsel of such a plan within 14 days.

X. Term

This agreement shall remain in effect for four years after final execution of this agreement.

XI. Attorneys' fees and expenses

Within thirty calendar days of execution of this Settlement Agreement, Defendants shall pay Plaintiffs four hundred and fifty thousand U.S. dollars (\$450,000.00) in complete settlement of Plaintiffs' claims for legal fees, costs, and expenses.

XII. Forum Selection

The parties recognize and agree that any action to enforce this Agreement after the dismissal of the lawsuit must be pursued in the Circuit Court of Cole County, Missouri. Before bringing an action to enforce this Agreement, Plaintiffs will notify Defendants' counsel in writing of any claim of a breach of this Agreement. Plaintiffs will allow Defendants thirty days to respond to the asserted breach of the Agreement and to take action to cure any asserted non-performance or non-compliance with this Agreement before filing an enforcement action.

XIII. Dismissal of Action

Upon execution of this agreement, the parties will file a stipulation of dismissal of the Action with the federal district court. This agreement shall be an exhibit to the stipulation of dismissal.

XIV. **Execution in Counterparts**

This agreement may be executed in two or more counterparts, each of which shall constitute an original instrument and all of which together shall constitute one and the same agreement.

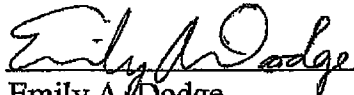
XV. **Binding Effect**

The persons signing this agreement represent that they have the authority to enter into this agreement on behalf of the respective parties that they represent and that this agreement shall be binding upon, and inure to the benefit of the heirs, personal representatives, successors, and assigns of the parties hereto.

IN WITNESS WHEREOF, the parties hereto have caused this agreement to be deemed executed as of the 24th day of June, 2009.

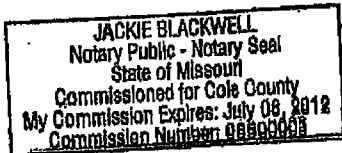
State of Missouri)
)ss
County of Cole)

Before me, a notary public for the State of Missouri, personally appeared Emily A. Dodge, who did upon her oath state that she is an attorney for the Defendants with respect to the matter set forth in this Agreement, that she is authorized to execute this Agreement on behalf of the Defendants, and that she executed this Agreement as her free act and deed.



Emily A. Dodge

Subscribed and sworn to before me, a notary public, this 18th day of June, 2009.




NOTARY PUBLIC, in and for the
County of Cole
State of Missouri

My commission expires: 07-08-2012

State of Missouri)
)
County of Cole) SS

Before me, a notary public for the State of Missouri, personally appeared Joel A. Poole, who did upon his oath state that he is an attorney for the Defendants with respect to the matter set forth in this Agreement, that he is authorized to execute this Agreement on behalf of the Defendants, and that he executed this Agreement as his free act and deed.



Joel A. Poole

Subscribed and sworn to before me, a notary public, this 24th day of June, 2009.

SUE KOHLER
Notary Public - Notary Seal
State of Missouri
Commissioned for Moniteau County
My Commission Expires: November 05, 2012
Commission Number: 08488033



NOTARY PUBLIC, in and for the
County of Cole
State of Missouri

My commission expires: 11/5/12

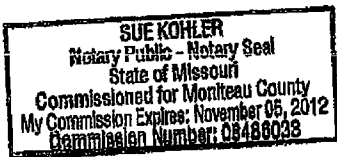
State of Missouri)
)
County of Cole) ss

Before me, a notary public for the State of Missouri, personally appeared Peggy Whipple, who did upon her oath state that she is an attorney for the Defendants with respect to the matter set forth in this Agreement, that she is authorized to execute this Agreement on behalf of the Defendants, and that she executed this Agreement as her free act and deed.



Peggy Whipple

Subscribed and sworn to before me, a notary public, this 24th day of June, 2009.





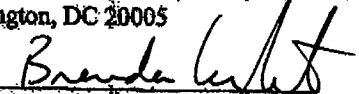
NOTARY PUBLIC, in and for the
County of Cole
State of Missouri

My commission expires: 11-5-12

On behalf of plaintiffs Association of Community Organizations for Reform Now and Dionne O'Neal:


By: 
LAWYERS' COMMITTEE FOR CIVIL
RIGHTS UNDER LAW

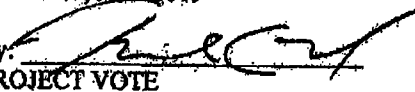
Jon Greenbaum
Robert Kengle
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By: 
DEMOS: A NETWORK OF IDEAS & ACTION

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P.O. Box 119007
Kansas City, Missouri 64171-9007

NVRA Coordinator Log

	Name	Position-Title	Region	County	Address
1	Laurie Findling	FSE Supervisor	NE	Adair	1612 N Osteopathy PO Box 670 Kirksville, MO 63501
2	Rebecca Hagen	County Manager	NW	Andrew	12737 State Rte E, Ste 2, Savannah, MO 64485
3	Dana Thompson	County Manager	NW	Atchison	101 Grant St, Rock Port, MO 64482
4	Andrea Brown	FSE Supervisor	NE	Audrain	3626-A South Clark, PO Box 129, Mexico, MO 65265-0129
5	Kelly Cullers	County Manager	SW	Barry	208 E 8th St, Cassville, MO 65625
6	Chris Tannlund	County Manager	SW	Barton	501 W 13th St, Lamar, MO 64759
7	Theresa Conner	FSE Supervisor	SW	Bates	4 West Ohio St, Butler, MO 64730
8	Staci Cate	FSE Supervisor	SW	Benton	PO Box 126, Warsaw, MO 65355
9	Julle Swoboda	FSE Supervisor	SE	Bollinger	602 Hwy 34 West, Marble Hill, MO 63764
10	Jennifer Roberts	County Manager	NE	Boone	1500 Vandiver Dr, Ste 103, Columbia, MO 65202
11	Soraya Johnson	County Manager	NW	Buchanan	525 Jule St, Room 127, St. Joseph, MO 64501
12	Dan Dambach	FSE Supervisor	SE	Butler	PO Box 8, Poplar Bluff, MO 63902
13	Carla Webb	County Manager	NW	Caldwell	PO Box 8, Hamilton, MO 64644
14	Debbie Hazlett	FSE Supervisor	NE	Callaway	108 North Hospital Dr, Fulton, MO 65251-2531
15	Anita Hudgens	FSE Supervisor	SW	Camden	146 Rodeo Rd. Camdenton, MO 65020
16	Geneva Allen	FSE Supervisor	SE	Cape Girardeau	220 N Fountain, Cape Girardeau, MO 63701
17	Rita Wilson	County Manager	NW	Carroll	1303 N 65 Hwy, Carrollton, MO 64601
18	Shirley Burke	FSE Supervisor	SE	Carter	HCR 02 Box 2270, Van Buren, MO 63965
19	Pat Niner	County Manager	NW	Cass	2500 E. Mechanic, Harrisonville, MO 64701

NVRA Coordinator Log

20	Paula Routh	FSE Supervisor	SW	Cedar	PO Box 200, Stockton, MO 65785
					121 E Jackson,
21	Pam Pope	County Manager	NW	Chariton	Keytesville, MO 65261
	Cathy				4715 Towne Centre Dr.
22	Crosslin	FSE Supervisor	SW	Christian	Ozark, MO 65721
					320 West Main, Kahoka, MO 63445
23	Beverly Yates	FSE Supervisor	NE	Clark	7000 Liberty Dr, Liberty, MO 64068
24	Cindy Mason	County Manager	KC	Clay Main	3100 NE 83rd St, Ste 2800, Kansas City, MO 64119
25	Carolyn Carmichael	FSE Supervisor	KC	Clay Northland	
26	Rebecca Hagen	County Manager	NW	Clinton	108 Bush St, Plattsburg, MO 64477
27	Grant Chapman	FSE Supervisor	NE	Cole	1716 Four Season Dr, Jefferson City, MO 65101
28	Terrie Woodsmall	FSE Supervisor	NW	Cooper	409 High St, Boonville, MO 65233
29	Cheri Livesay	FSE Supervisor	SE	Crawford	PO Box 310, Steelville, MO 65565
30	Jim Baldwin	FSE Supervisor	SW	Dade	105 S. Grand, PO Box 27, Greenfield, MO 65661
31	Pauline Ownby	FSE Supervisor	SW	Dallas	PO Box 416, Buffalo, MO 65622
32	Debbie Heldenbrand	County Manager	NW	Davless	201 Ash St, Gallatin, MO 64640
33	Carla Webb	County Manager	NW	DeKalb	PO Box 440, Maysville, MO 64469
34	Shelley Smith	FSE Supervisor	SE	Dent	800 W Scenic Rivers Blvd, Salem, MO 65560
35	Nancy Horton	FSE Supervisor	SW	Douglas	PO Box 187, Ava, MO 65608
36	Shelia Cooper	FSE Supervisor	SE	Dunklin	1100 Hwy 25 S Bypass, Ste 1, PO Box 649, Kennett, MO 63857

NVRA Coordinator Log

37	Karen Roithschild	FSE Supervisor	NE	Franklin	PO Box 930, Union, MO 63084
	Francine				1008 Hwy 28 West
38	Spinks	FSE Supervisor	NE	Gasconade	Owensville, MO 65068
	Bonnie				504 East Hwy 136,
39	Walker	County Manager	NW	Gentry	Albany, MO 64402
					101 Park Central Square, Springfield, MO 65806
40	Craig Bryson	FSE Supervisor	SW	Greene	2926 Oklahoma Ave, Trenton, MO 64683
41	Debbie Heldenbrand	County Manager	NW	Grundy	2403 Vandivert St, Bethany, MO 64424
42	Bonnie Walker	County Manager	NW	Harrison	1661 N 2nd St, Clinton, MO 64735
43	Peggy Arthur	FSE Supervisor	SW	Henry	Dallas & Oak Sts, PO Box 186, Hermitage, MO 65668
44	Weston Bembry	County Manager	SW	Hickory	1423 State St, PO Box 216, Mound City, MO 64470
45	Dana Thompson	County Manager	NW	Holt	103 Furr St, Fayette, MO 65248
46	Margaret Stallman	County Manager	NE	Howard	3415 Division Dr, West Plains, MO 65776
47	Linda Elam	County Manager	SE	Howell	PO Box, 202 Park Dr, Ironton, MO 63650
48	Lisa Crocker	FSE Supervisor	SE	Iron	615 East 13th St, Kansas City, MO 64106
49	Robin Leikam	Eligibility Program Manager	KC	Jackson Downtown	201 East Partridge, Independence, MO 64055
50	Marilyn Munckton	FSE Supervisor	KC	Jackson East	4900 Swope Parkway, Kansas City, MO 64130
51	Stephanie Fowler	Eligibility Program Manager	KC	Jackson Midtown	6801-B Longview Rd, Kansas City, MO 64134
52	Barbara McDaniel	Eligibility Program Manager	KC	Jackson South	

NVRA Coordinator Log

53	Kent Shallenbarger	County Manager	SW	Jasper	601 Commercial, Joplin, MO 64801
54	Steve Klein	FSE Supervisor	SL	Jefferson Arnold	3675 West Outer Rd, PO Box 626, Arnold, MO 63010-0626
55	Mark Ferrell	FSE Supervisor	SL	Jefferson Hillsboro	10325 Hwy 21, PO Box 1088, Hillsboro, MO 63050-1088
56	Paula Tyler	FSE Supervisor	NW	Johnson	505B Ridgeview Dr, Warrensburg, MO 64093
57	Beverly Yates	FSE Supervisor	NE	Knox	101 W Monticello, PO Box 147, Edina, MO 63537
58	Marlene Sawyers	FSE Supervisor	SW	Laclede	2639 S. Jefferson Lebanon, MO 65536
59	Iva Eggert	FSE Supervisor	NW	Lafayette	PO Box 370, Lexington, MO 64067
60	Lori Gold	FSE Supervisor	SW	Lawrence	1419 E. Church St, PO Box 528, Aurora, MO 65605
61	Teresa Yager	County Manager	NE	Lewis	PO 66, Monticello, MO 63457
62	Alex Daskalakis	FSE Supervisor	NE	Lincoln	384 N Lincoln Dr, PO Box 318, Troy, MO 63379
63	Freda Clark	FSE Supervisor	NW	Linn	103 Forest Dr, Brookfield, MO 64628
64	Rita Wilson	County Manager	NW	Livingston	601 W Mohawk Rd, Ste B, Chillicothe, MO 64601
65	Vicki Barnett	County Manager	NE	Macon	PO Box 469, 1718-B Prospect Dr, Macon, MO 63552
66	Rebecca Toppins	FSE Supervisor	SE	Madison	413 Burris St, Fredericktown, MO 63645
67	Martin Butler	FSE Supervisor	SE	Maries	205 Highway 63 S, Vienna, MO 65582
68	Teresa Yager	County Manager	NE	Marion	3055 Holman Dr, Hannibal, MO 63401
69	Tisha Bowman	FSE Supervisor	SW	McDonald	929 N Hwy 71, PO Box 500, Anderson, MO 64831
70	Bonnie Walker	County Manager	NW	Mercer	501 W Main, Princeton, MO 64673

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71	Shelle Bledsoe	FSE Supervisor	SW	Miller	6 Industrial Dr, Eldon, MO 65026
72	Nada Scruggs	County Manager	SE	Mississippi	718 N. Martin St, East Prairie, MO 63845
73	Melody Webb	FSE Supervisor	SW	Moniteau	104 N Gerhart Rd, California, MO 65018
74	Gloria Olson	County Manager	NE	Monroe	315 N Washington St, Paris, MO 65275
75	Francine Spinks	FSE Supervisor	NE	Montgomery	501 Niedergerke Dr, Montgomery City, MO 63361
76	Lynn Wehmeier	FSE Supervisor	SW	Morgan	703 North Monroe, Versailles, MO 65084
77	Nada Scruggs	County Manager	SE	New Madrid	350 US Hwy 61 S, PO Box 340, New Madrid, MO 63869
78	Nancy Cahalan	FSE Supervisor	SW	Newton	201 Washington, PO Box 757, Neosho, MO 64850
79	Leslie Riney	County Manager	NW	Nodaway	301 East Summit Dr, Maryville, MO 64468
80	Vicki McGhee	FSE Supervisor	SE	Oregon	HC64 Box 125, Alton, MO 65806
81	Patrick Caldwell	FSE Supervisor	NE	Osage	925 Main, PO Box 1036, Linn, MO 65051
82	Frances (Arlene) Merriman	FSE Supervisor	SW	Ozark	PO Box 717, Gainesville, MO 65655
83	Letitia Fritz	FSE Supervisor	SE	Pemiscot	911 Hwy 84, PO Box 999, Caruthersville, MO 63830
84	Pamela Stamps	FSE Supervisor	SE	Perry	300A Perry Plaza, Perryville, MO 63775
85	Dorothy Hemdon	FSE Supervisor	NW	Pettis	808 Westwood Dr, Sedalia, MO 65301

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86	Pamela Lane	FSE Supervisor	SE	Phelps	1111 Kingshighway, Ste A, Rolla, MO 65401
87	Katherine Branstetter	FSE Supervisor	NE	Pike	1610 Business Hwy 54 W, Bowling Green, MO 63334
88	Debbie Reynolds	FSE Supervisor	KC	Platte	23 Marshall Rd, Platte City, MO 64079
89	Esra Murray	FSE Supervisor	SW	Polk	2110 S Springfield, PO Box 669, Bolivar, MO 65613
90	Glenda Blanchard	FSE Supervisor	SE	Pulaski	712 Historic 66 West, Waynesville, MO 65583
91	Sherril Gott	County Manager	NW	Putnam	702 S 27th St, Unionville, MO 63565
92	Gloria Olson	County Manager	NE	Ralls	209 E 4th St, PO Box 427, New London, MO 63459
93	Margaret Stallman	FSE Supervisor	NE	Randolph	1715 #B S Morley St, Moberly, MO 65270
94	Cara Newham	FSE Supervisor	NW	Ray	901 E Lexington, Richmon, MO 64085
95	Janice Stout	County Manager	SE	Reynolds	HC 1 Box 36F, Centerville, MO 63633
96	Carol McNew	FSE Supervisor	SE	Ripley	RR 2 Box 1143, Doniphan, MO 63935
97	Barbara Eilers	FSE Supervisor	NW	Saline	1239 Santa Fe Trail, Marshall, MO 65340
98	Laurie Findling	FSE Supervisor	NE	Schuyler	Hwy 136 E, PO Box 340, Lancaster, MO 63548
99	Beverly Yates	FSE Supervisor	NE	Scotland	#2 Child Support Ln, PO Box 124, Memphis, MO 63555
100	Karen Horton	FSE Supervisor	SE	Scott	106 Arthur, Ste A, Sikeston, MO 63801

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101	Elizabeth Martin	FSE Supervisor	SE	Shannon	PO Box 98, Eminence, MO 65466
102	Vicki Barnett	County Manager	NE	Shelby	306 E Main, PO Box 159, Shelbyville, MO 63469
103	Linda Vandergriff	FSE Supervisor	SL	St. Charles	3737 Harry S. Truman Blvd, St. Charles, MO 63301
104	Robyn Lackner	FSE Supervisor	SW	St. Clair	PO Box 574, Osceola, MO 64776
105	Robin Nolan	FSE Supervisor	SE	St. Francois	140 Staples Dr, Park Hills, MO 63601
106	Patrick Moody	Eligibility Program Manager	SL	St. Louis City Chouteau	3101 Chouteau Ave, St. Louis, MO 63103-2926
107	Richard Warren	Eligibility Program Manager	SL	St. Louis City Prince Hall	4411 N Newstead, St. Louis, MO 63115
108	Donna King	FSE Supervisor	SL	St. Louis Co. Jennings	8501 Lucas & Hunt Blvd, St. Louis, MO 63136
109	Myron Roberts	Eligibility Program Manager	SL	St. Louis Co. North	4040 Seven Hills Dr, Florissant, MO 63033
110	Rachel Hoffmann	Eligibility Program Manager	SL	St. Louis Co. Page	9900 Page Ave, St. Louis, MO 63132
111	Pamela Pounds	FSE Supervisor	SL	St. Louis Co. South	7545 S Lindbergh, St. Louis, MO 63125
112	Robert J. Hall	Social Service Manager	State	Statewide	3418 Knipp Dr, Jefferson City, MO 65109
113	Diann DeClue	County Manager	SE	Ste. Genevieve	583B Ste. Genevieve, Dr, Ste. Genevieve, MO 63670
114	Karen Lockhart	FSE Supervisor	SE	Stoddard	PO Box 29, Bloomfield, MO 63825
115	Kelly Cullers	County Manager	SW	Stone	30832 State Hwy 413, Galena, MO 65656
116	Sherril Gott	County Manager	NW	Sullivan	309 E. Third, Milan, MO 63556
117	Wanda Gail Zielonka	FSE Supervisor	SW	Taney	2720 Shepherd of the Hills Exp, Branson, MO 65616
118	Bryce Williamson	FSE Supervisor	SE	Texas	16798 Oakhill Dr, Ste 600, Houston, MO 65483